

Cancellation / Withdrawal Policy

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason. The withdrawal period is fourteen days from the day on which you, or a third party other than the carrier indicated by you, acquired physical possession of the goods.

To exercise your right of withdrawal, you must inform us

FIG Distribution Europe B.V., Vissershavenweg 65, 2583 DL The Hague, Netherlands · Company registration: KVK 74375490 · Website: sunhats.eu · Email: ecommerce@sunhats.eu

of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or an email). You may use the model withdrawal form set out below, but it is not obligatory.

You may also complete and submit the model withdrawal form, or any other unequivocal statement, electronically on our website sunhats.eu. If you use this option, we will communicate to you without delay (e.g. by email) an acknowledgement of receipt of such a withdrawal.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning the exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than fourteen days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement. We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us, without undue delay and in any event not later than fourteen days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of fourteen days has expired. You will have to bear the direct cost of returning the goods. You are only liable for any diminished value of the goods resulting from handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

Voluntary extended return right (45 days)

In addition to the statutory right of withdrawal of fourteen days, we voluntarily grant you an extended return right. You may return items within a total of forty-five (45) days from the date you received the goods, provided the items are unused and in their original, resaleable condition with all originally attached labels (tags) still attached.

This voluntary return right does not affect your statutory right of withdrawal, which remains fully in force with all the rights described above during the fourteen-day period. The conditions of the voluntary return right (day 15 to 45) are set out in our returns terms.

Model withdrawal form

(If you wish to withdraw from the contract, please complete and return this form.)

- To FIG Distribution Europe B.V., Vissershavenweg 65, 2583 DL The Hague, Netherlands, sunhats.eu, email: ecommerce@sunhats.eu:
- I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following goods (*)/for the provision of the following service (*)
- Ordered on (*)/received on (*)
- Name of consumer(s)
- Address of consumer(s)
- Signature of consumer(s) (only if this form is notified on paper)
- Date

() Delete as appropriate.*